



**Refrigerated
Counter**
Instruction manual



**Model:
UA020-A / UA021-A**

Safety Instructions

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your POLAR product.

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components or service panels on this product.
 - **In Queensland the service agent/qualified technician MUST hold a Gas Work Authorisation or License for hydrocarbon refrigerants if the appliance gas system is being opened or charged.**
- Consult Local and National Standards to comply with the following:
 - Health and Safety at Work Legislation
 - Fire Precautions
 - IEE Wiring Regulations
 - Building Regulations
- DO NOT use jet/pressure washers to clean the appliance.
- DO NOT use the appliance outside.
- DO NOT use this appliance to store medical supplies.
- DO NOT stand or support yourself on the base, drawers or doors.
- DO NOT allow oil or fat to come into contact with the plastic components or door seal. Clean immediately if contact occurs.
- Bottles that contain a high percentage of alcohol must be sealed and placed vertically in the refrigerator.
- Always carry, store and handle the appliance in a vertical position and move by holding the base of the appliance.
- Always switch off and disconnect the power supply to the unit before cleaning.
- Keep all packaging away from children. Dispose of the packaging in accordance with the regulations of local authorities.
- Children should be supervised to ensure that they do not play with the appliance.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- POLAR recommend that this appliance should be periodically tested (at least annually) by a Competent Person. Testing should include, but not be limited to: Visual Inspection, Polarity Test, Earth Continuity, Insulation Continuity and Functional Testing.



Caution: Risk of Fire

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

Warning: Keep all ventilation openings clear of obstruction. Unit should not be boxed in without adequate ventilation.

- **To comply with AS/NZS 60079.10.1:2009: Ensure there are not sources of ignition in any area where refrigerant could gather in the event of a leak.**
- **Electrical equipment should not be placed under the vent or where refrigerant could gather in the event of a leak.**
- **Warning:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **Warning:** Do not damage the refrigerant circuit.
- **Warning:** Do not use electrical appliances inside the food storage compartments of the appliance.

Pack Contents

The following is included:

- POLAR Refrigerator
- Instruction Manual

POLAR prides itself on quality and service, ensuring that at the time of unpacking the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your POLAR dealer immediately.

Installation

Note: Not for use in vans or trailers, food trucks or similar vehicles.

Note: If the unit has not been stored or moved in an upright position, let it stand upright for approximately 12 hours before operation. If in doubt allow to stand.

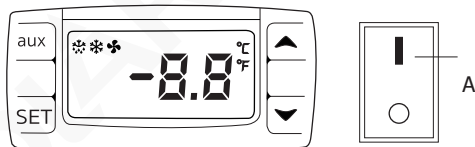
1. Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces.
2. To optimize performance and longevity, ensure a minimum clearance of 2.5cm is maintained between the unit and walls and other objects, with a minimum 20cm clearance on the top. **NEVER LOCATE NEXT TO A HEAT SOURCE.**

Note: Before using the appliance for the first time, clean the shelves and interior with soapy water then dry well.

3. Set the brakes on the castors to keep the appliance in position.

Operation

Control Panel



A - Power Switch

Turn On

1. Close the door(s) of the appliance.
2. Switch on the Power Switch [I]. The current temperature within the appliance is displayed.

Set the Operating Temperature

1. Hold the **SET** button for 3 seconds. The value of the current set point will be displayed.
2. Press the ▲ or ▼ buttons to display the required temperature.
3. Press the **SET** button to store the temperature.

Manual Defrost

Press and hold the defrost button "aux" for 2 seconds to begin a manual defrost. The defrost light illuminates.

The defrost cycle will end automatically.

Cleaning, Care & Maintenance

- **Switch off and disconnect from the power supply before cleaning.**
- **Defrost appliance at least every 3 months, more often if required.**
- Clean the interior of the appliance as often as possible.
- Do not use abrasive cleaning agents. These can leave harmful residues.
- Clean the door seal with warm soapy water.
- Always wipe dry after cleaning.
- Do not allow water used in cleaning to run through the drain hole into the evaporation pan.
- Take care when cleaning the rear of the appliance. Sharp edges can cut.

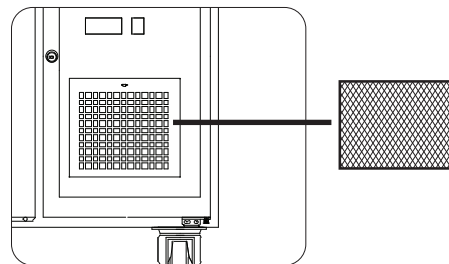
Condensation and ice will form with frequent and prolonged opening of the doors.

Operating outside of the recommend temperature range and placing next to a heat source will also increase the amount of ice and internal/external condensation. If external condensation occurs wipe the surface down with a cloth.

Excessive ice will result in longer running times that will increase energy consumption and increase the deterioration of components.

Condenser Cleaning

- The condenser is part of the refrigeration system. The condenser requires monthly cleaning.
- Always disconnect power supply before carrying out Routine Maintenance.
- Failure to clean the condenser will reduce the performance and life of your Polar unit and may invalidate your warranty.
- These models have a removable filter which can be cleaned with a vacuum cleaner.



Troubleshooting

A qualified technician must carry out repairs if required.

Fault	Probable Cause	Solution
The appliance is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug or lead is damaged	Replace plug or lead
	Mains power supply fault	Check mains power supply
The appliance turns on, but the temperature is too high/low	Too much ice on the evaporator	Defrost the appliance
	Condenser blocked with dust	Clean the Condenser
	Doors are not shut properly	Check doors are shut and seals are not damaged
	Appliance is located near a heat source or air flow to the condenser is being interrupted	Move the refrigerator to a more suitable location
	Ambient temperature is too high	Increase ventilation or move appliance to a cooler position
	Unsuitable foodstuffs are being stored in the appliance	Remove any excessive hot foodstuffs or blockages to the fan
	Appliance is overloaded	Reduce the amount of food stored in the appliance
The appliance is leaking water	The appliance is not properly levelled	Adjust the screw feet to level the appliance (if applicable)
	The discharge outlet is blocked	Clear the discharge outlet
	Movement of water to the drain is obstructed	Clear the floor of the appliance (if applicable)
	The drip tray is overflowing	Empty the drip tray (if applicable)
The appliance is unusually loud	Loose nut/screw	Check and tighten all nuts and screws
	The appliance has not been installed in a level or stable position	Check installation position and change if necessary

Technical Specifications

Note: Due to our continuing program of research and development, the specifications herein may be subject to change without notice.

Model	Voltage	Power	Current	Temperature Range	Refrigerant	Dimensions H x W x D mm	Weight (kg)	Net volume
UA020-A	220-240V~ 50Hz	300W	1.8A	-2°C ~ +8°C	R600a 95g	860 x 1795 x 700	154	194L
UA021-A		300W	1.8A	-2°C ~ +8°C	R600a 95g	860 x 2230 x 700	173	284L

Note: For optimal product performance and efficiency, please ensure to mind the net usable capacity (load limit) when filling.

Electrical Wiring

The plug is to be connected to a suitable mains socket.

This appliance is wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

The appliances must be earthed.



If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

Compliance

The product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.

POLAR parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

POLAR products have been approved to carry the following symbol:



All rights reserved. No part of these instructions may be produced or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written permission of POLAR.
Every effort is made to ensure all details are correct at the time of going to press, however, POLAR reserve the right to change specifications without notice.

DECLARATION OF CONFORMITY

• Conformiteitsverklaring • Déclaration de conformité • Konformitätserklärung • Dichiarazione di conformità •
• Declaración de conformidad

Equipment Type • Uitrustingstype • Type d'équipement • Gerätetyp • Tipo di apparecchiatura • Tipo de equipo		Model • Modèle • Modell • Modello • Modelo
U-series counter with drawers - 1 door and 4 drawers U-series counters with drawers - 2 doors and 4 drawers		UA020 (-E & -A) UA021 (-E & -A)
Application of Territory Legislation & Council Directives(s) Toepassing van Europese Richtlijn(en) • Application de la/des directive(s) du Conseil • Anwendbare EU-Richtlinie(n) • Applicazione delle Direttive • Aplicación de la(s) directiva(s) del consejo	Machinery Directive 2006/42/EC Supply of Machinery (Safety) Regulations 2008 EN 60335-1:2012 +A11:2014 +A13:2017 +A1:2019 +A14:2019 +A2:2019 EN 60335-2-89:2010 +A1:2016 EN 62233:2008 Electro-Magnetic Compatibility (EMC) Directive 2014/30/EU - recast of 2004/108/EC Electromagnetic Compatibility Regulations 2016 (S.I. 2016/1091) EN 55014-1: 2017 EN55014-2:2015 EN 61000-3-2: 2014 EN 61000-3-3:2013 Ecodesign requirements for professional refrigerated storage cabinets (EU) 2015/1095 EN 16825:2016 Restriction of Hazardous Substances Directive (RoHS) 2015/863 amending Annex II to Directive 2011/65/EU Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (S.I. 2012/3032)	Electrical Safety IEC 60335-1:2010 +A1:2013 +A13:2016 IEC 60335-2-89:2010 +A1:2012 +A2:2015 EN 62233:2008 Electromagnetic Compatibility EN 55014-1: 2017 EN55014-2:2015 EN 61000-3-2: 2014 EN 61000-3-3:2013
Producer Name • Naam fabrikant • Nom du producteur • Name des Herstellers • Nome del produttore • Nombre del fabricante		Polar

I, the undersigned, hereby declare that the equipment specified above conforms to the above Territory Legislation, Directive(s) and Standard(s).

Ik, de ondergetekende, verklaar hierbij dat de hierboven gespecificeerde uitrusting goedgekeurd is volgens de bovenstaande Richtlijn(en) en Standaard(en).

Je soussigné, confirme la conformité de l'équipement cité dans la présente à la / aux Directive(s) et Norme(s) ci-dessus

Ich, der/die Unterzeichnende, erkläre hiermit, dass das oben angegebene Gerät der/den oben angeführten Richtlinie(n) und Norm(en) entspricht.

Il sottoscritto dichiara che l'apparecchiatura di sopra specificata è conforme alle Direttive e agli Standard sopra riportati.

El abajo firmante declara por la presente que el equipo arriba especificado está en conformidad con la(s) directiva(s) y estándar(es) arriba mencionadas.

Date • Data • Date • Datum • Data • Fecha • Data

Signature • Handtekening • Signature • Unterschrift Firma • Firma

Full Name • Volledige naam • Nom et prénom • Vollständiger Name • Nome completo • Nombre completo

Position • Functie • Fonction • Position • Qualifica • Posición

Producer Address • Adres fabrikant • Adresse du producteur • Anschrift des Herstellers • Indirizzo del produttore • Dirección del fabricante

26th November 2021

DocuSigned by:

Ashley Hooper

B39382C9FD9C478...

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